# <u>F</u>is

# FIS Digital One Flex Mobile 6.0

Unlock convenient, fast and secure mobile banking

### Your competitive digital advantage

Mobile banking has emerged as a fundamental channel for financial institutions to connect with their customers. The convenience, speed and security of mobile banking apps have redefined customer expectations, making them indispensable tools for everyday financial management. For financial institutions, particularly regional and community banks, investing in a robust mobile banking app is not just an operational upgrade but a strategic move to stay competitive.

FIS® Digital One Flex Mobile is a mobile banking application tailored for banks seeking to meet evolving customer expectations in the digital era. This mobile app offers unparalleled convenience, speed and security, redefining the banking experience. Digital One Flex Mobile provides the capabilities and thoughtfully designed user experience that customers need, with the flexibility of being able to access their accounts and do their banking transactions from wherever they are, all from their smartphone or tablet.

By investing in Digital One Flex Mobile, financial institutions can enhance customer satisfaction, streamline operations and bolster fraud prevention efforts, ultimately staying competitive and driving growth in today's dynamic digital landscape.

#### New updates to Flex Mobile 6.0

As part of our commitment to deliver continuous value and innovation across our entire digital banking portfolio, we've made major updates to our mobile banking app in four strategic areas.

#### **User interface**

Our mobile app has a new look and feel built on a new technology stack, with a simple design to improve the user experience.

#### Security and authentication

Login and authentication functionality has been enhanced to provide better security, including biometrics and password/user ID reset.

#### **Money movement**

We've enhanced money movement capabilities including internal and external transfers, bill pay, remote deposit capture, Zelle<sup>®</sup> and loan payments.

#### **Accounts and transactions**

An improved accounts and transactions experience, including running balances, transaction details, display of account and routing number, and more!

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### Mobile 6.0 features

#### **User Profile**

- Digital Enrollment\*
- Last Login Date & Timestamp
- Standard Password Login
- iOS & Android Biometrics
- Password Change
- Password Recovery
- Username Change
- Username Recovery
- Out of Band Authentication\*
- Manage User Contact Info (Email, Domestic/Int'l Phone)

#### **Account Services**

- Open New Account\*
- Account Summary
- Account Details
- Account History & Search
- IBS Miscellaneous Accounts
- HZN Aggregate Accounts
- View Account Nicknames
- Account Holds
- Transaction Summary
- Transaction Details
- Transaction History & Search
- Running Balances
- View Images (Checks & Deposits)
- Display/Hide/Copy Account Number & Routing Number

#### **Money Movement**

- Internal Transfer
- External Transfer\*
- Remote Deposit Capture (FXD)\*
- Display RDC Limits\*
- Bill Pay 2.0\*
- Manage Payees\*
- Zelle<sup>®</sup>\*
- Loan Payments

#### **Statement & Documents**

- eStatements
- eNotices
- Tax Forms
- Manage Delivery Preferences

#### Communication

- Bank Branding
- Splash Page
- Digital Marketing Platform Hero Image, Campaign & Bottom Banner\*
- Manage Alerts (Email & SMS)
- "What's New" Interstitial Page
- iOS & Android App Store Review\*

#### **Financial Wellness**

- Credit Insights\*
- Spending Insights\*
- Personal Finance Management\*

#### Legal & Compliance

- Google Prominent Disclosure
- Privacy Policy
- EULA
- Terms & Conditions

#### **Help & Support**

- Contact Us
- External Nav Links\*

#### **General Mobile App**

- More Menu
- Flex Web Admin (Bank Feature & User Type Entitlements)

\*These items are features that require additional contract and pricing for service OR are optional for banks to offer.



#### Learn more

Interested in learning how Digital One Flex Mobile 6.0 can modernize your mobile banking experience and give you the competitive edge your bank needs? Contact your Client Success Manager or visit <u>fisglobal.com/contact-us</u> to request a demo.

FIS digital solutions set the foundation for human-centric mobile banking experiences. Our technology powers the global economy across the money lifecycle.



Money at rest

Unlock seamless integration and human-centric digital experiences while ensuring efficiency, stability, and compliance as your business grows.



Unlock liquidity and flow of funds by synchronizing transactions, payment systems, and financial networks without compromising speed or security.



Unlock a cohesive financial ecosystem and insights for strategic decisions to expand operations while optimizing performance.

#### About FIS

FIS is a leading provider of technology solutions for financial institutions and businesses of all sizes and across any industry globally. We enable the movement of commerce by unlocking the financial technology that powers the world's economy. Our employees are dedicated to advancing the way the world pays, banks and invests through our trusted innovation, system performance and flexible architecture. We help our clients use technology in innovative ways to solve businesscritical challenges and deliver superior experiences for their customers. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500<sup>®</sup> and the Standard & Poor's 500<sup>®</sup> Index.



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Advancing the way the world pays, banks and invests™